

Rock Hire Group requires all persons hiring equipment to have read and understood the contents of this document before signing. At the end of this document you will be asked for your signature and date of signing. It should be noted that you are signing to accept the equipment as outlined below and have read/understood all points highlighted within the terms and conditions and the hirer is responsible for all users of the equipment during the hire.

BEFORE YOUR HIRE

- A minimum security deposit of £100 is taken for all hires. This deposit is used to secure the date of your event but also as security during your hire. Should you wish to change the date of your event then your deposit can be moved to another date. Should you wish to cancel your event then your deposit will be returned should you give seven days notice, 50% will be refunded up to three days before the event, any cancellations within 72 hours of the hire then the deposit will be retained.
- Anyone with epilepsy, migraines or medical problems affected by flashing lights or loud music please consult your medical professional prior to booking.
- On delivery you will be asked to sign for all the equipment left during your hire. This equipment remains your responsibility until collected and must all be present and in the same condition that it was delivered.
- Full dimensions of the tent are provided at quotation stage, it is your responsibility to ensure that there is adequate space for the tent to be installed and that the surface is suitable. If upon arrival it is deemed unsuitable or will not physically fit in the space provided then your deposit will be forfeited.

DURING YOUR HIRE

- The area for your tent and access to it must be clear and clean, grass should be short and patios/decking should be swept free of debris, gravel areas should be raked level. Tents will NOT be installed on any surface that has been fouled by animals.
- Your Party Tent will be installed the day of your event and you will be shown how to use everything provided by your installation team and also in the instruction sheet left with you during your hire.
- When the Tent is not in use please ensure that the power is off and the door is zipped shut.
- The tent is fully waterproof providing the sides are left in situ as when installed. The sides must not be removed in inclement weather. Water gaining access to the tent can damage the electrical equipment left inside.
- The tent will be secured with sufficient weights/ground anchors to ensure stability against wind, these weights/anchors must not be removed under any circumstances.
- Smoking inside or near the tent is STRICTLY prohibited.
- No fires must be lit inside or near the tent. Pets are not permitted inside the tent.

- Any equipment owned by the customer must be approved before being plugged into our electrical sockets, please make any items available for us to check on installation.
- Children under the age of twelve years of age must be accompanied by an adult at all times when using the tent.
- If we have to come out to the tent whilst on hire to rectify a fault and the fault is found to be down to misuse there will be a callout charge of £50 plus £10ph plus parts.
- Should LED furniture/cubes be provided on your hire it is your responsibility to ensure that these are used only as setaing. These are NOT to be stood on or thrown around. Dirty cubes will be charged a £10 per item cleaning fee.
- Any problems experienced during your hire must be reported in the first instance either by text message to 07825 086199 or email to hello@partytentsrock.co.uk, we can only rectify issues if we are notified of them.

AFTER YOUR HIRE

- We will arrive at an agreed time and date to collect the Party Tent. If after making arrangements to collect the tent at the end of the hire period, we are unable to gain access to collect it, there will be a charge of £50 per hour until access is granted.
- Please leave the tent in the condition that it was installed. DO NOT attempt to dismantle or remove any of our equipment unless specifically instructed by us.
- All equipment, lights, speakers, smoke machines will be tested on collection and should be in full working order.
- Any damage incurred due to misuse or not following the above recommendations must be paid for in full.
- Undersigned renter understands the above information and acknowledges that the use of the Party Tent is at the renters' risk. Any damages will result in us retaining your deposit until we have assessed the damages back at our unit. If repairs can be made reimburse you according. Should repairs exceed deposit value then the costs must be paid in full. All equipment must be returned, everything left will be detailed and signed for on your delivery sheet. Failure to do so will result in us retaining part or all of your deposit.

ANY DAMAGED OR MISSING EQUIPMENT INCLUDED IN THE PACKAGE WILL BE CHARGED AT THE APPROPRIATE RATE AS FOLLOWS:

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| • Gazebo roof - £200 | • Speakers - £250 each |
| • Gazebo side - £50 | • Table - £60 |
| • Gazebo frame - £700 | • Cubes - £80 each |
| • Bar - £600 | • Star Cloth £200 |
| • Smoke machine - £100 | • Cleaning charge due to vomit - £100 |
| • Disco Lights - £150 each | |

Any amounts due must be paid in full or monies will sought through our legal team.

Undersigned renter agrees to release Rock Hire Group Limited from any and all liabilities incurred with the use of the Party Tent.

HIRE DATE

SIGNED

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